

OUR VISION

Bringing good things to life one child and one family at a time

OUR MANDATE

- To empower families and to build family and community capacity to raise healthy children, who are valued, respected and safe.
- To assist youth in care during and after their transition to independence to be healthy, educated and successful young adults.
- To assist families with children and youth, who have mental and/or physical challenges, to thrive to the best of their abilities – in being valued, respected, safe and optimally independent.
- To support parents and families of children and youth with autism and to build on their gifts to gain friends, be successful in social interactions, succeed in school with successful behaviour and maximum academic gains and be valued and respected as members of their communities, as they work towards optimal independence.
- To support CAFCA's service providers and promote their wellness.

OUR MISSION

- CAFCA is committed to offering effective programs and services that support individuals and families to reach their potential.
- One child at a time, we support and facilitate positive change and promote family strength, resiliency and development.
- Our final responsibility is to the communities in which we live and work and to the world community as a whole.

OUR VALUES AND PHILOSOPHIES

The volunteers and employees of CAFCA believe that:

- **Advocacy:** CAFCA recognizes its clients are often disempowered and disenfranchised. Therefore, an important task within the CAFCA community is to assist its clients to know and exercise their rights.
- **Accountability:** CAFCA is committed to being accountable to the people it serves, those who provide funding and the community at-large. It ensures that accountability occurs through surveys, file review and other activities of CAFCA's Continuous Quality Improvement Committee.
- **Collaboration and Community Integration:** This principle reflects the notion that a basic tenet of CAFCA is to develop partnerships with other agencies and services mandated and/or providing similar services. All efforts are to be made to ensure that fragmented and divisive delivery of service is minimized in favour of a holistic community response to service needs.
- **Community Leader:** CAFCA looks for opportunities to be innovative in intervention and service delivery. This is evidenced in ideas being put forth and acted upon like the Aboriginal/Non-Aboriginal Coalition.
- **Consensus:** While the boards of directors, administration and staff have certain duties that cannot be delegated to consensus in the final analysis, every effort is to be made to seek consensus whenever possible.
- **Dignity and Respect:** The operation and development of the agency is to be based on the principle of dignity. All parties may expect to be treated with dignity and respect.
- **Embracing Change:** CAFCA understands that the needs of the community and the abilities of staff are constantly changing. Therefore, all service delivery and developments need to allow for change to permit programs to remain responsive and vital. Towards this end, CAFCA encourages staff development and growth.
- **Embracing Diversity.** All members of the corporation are expected to put their "egos" aside to allow for dialogue and resolution within a team spirit that welcomes diversity among staff and equal opportunity.
- **Flexibility:** Front-line staff arrange their hours of work to reflect the needs of persons served and their other commitments. People served have choices about who serves them, as well as how and when.
- **Gentleness, Honesty and Humour:** All of these traits are important. CAFCA believes when there is honesty, gentleness and humour within its operation, there is goodwill and wellness.
- **Open Communication:** Communication among Staff, Administration and the Board is to be open and free flowing. Organizational design is to occur in a manner that limits barriers to access of all parties with one another.
- **Priorities.** Care to ensure clients well-being and the well being of staff is the agency's first priority.